

## Heartfulness UK WhatsApp Policy

Please note the following guidelines and clarifications regarding the use of WhatsApp in Heartfulness (HFN) groups in the UK:

1. WhatsApp has its own functions, policies and regulations which are not controlled by HFN UK. These can be viewed at [www.whatsapp.com](http://www.whatsapp.com)
2. WhatsApp groups are informal, i.e. not part of the official Heartfulness communication network
3. Heartfulness/SRCM UK is not responsible for the behaviour of group users
4. Groups are open to people aged **18** + and should not include anyone under 18
5. Groups should not hold any information or content regarding anyone under 18
6. The mobile numbers (and possibly other details) of all participants in a WhatsApp group will be visible and/or available to all group members/users
7. Some WhatsApp groups allow people to join by invitation, some require mobile numbers to be added by a group administrator
8. No one should be **added to a WhatsApp group without their permission**
9. No personal information should be posted
10. Certain WhatsApp groups allow sharing of information by all participants
11. Certain groups allow sharing of information by Group Administrators only
12. Group Administrators are responsible for ensuring that inappropriate content is not posted (e.g. political; offensive materials; etc.)
13. Individual users can delete any incoming messages. However, the only way of deleting a message so it can no longer be seen by all members is for the individual who posted it to use the 'Delete For All' option
14. Members of WhatsApp groups can unsubscribe at any time

A reminder of the following -

- *If you join a group or provide your mobile telephone number for inclusion in an HFN WhatsApp group, please note that your number will be disclosed to all the WhatsApp chat group users.*
- *Heartfulness/SRCM UK is not responsible for the behaviour of group users.*
- *Heartfulness/ SRCM UK is not responsible for the content or accuracy of information shared among WhatsApp groups which allow all members to post messages and exchange information about Heartfulness.*
- *WhatsApp users can unsubscribe from any group at any time.*